



## Cancellation Policy

As All Pro Moving LLC, we know and understand that your plans can change or sometimes you may need to cancel your moving reservation. We have prepared a policy in order to protect the interests of our valued customers and our company. Please review our cancellation policy below before making any kind of transaction such as reservation, reservation and purchase.

### 100% Refundable Booking Deposit:

- A 100% Refundable deposit which equals \$250.00 or 10% of the total estimated cost of your move (whichever is greater) is required at the time your booking is made.

### In terms of transactions that are paid at the time of booking;

- If you cancel 5 days or more before the start of your reserved moving date and time, you will receive a full refund of your deposit and any additional payments made towards the balance of your accepted estimate.
- If you cancel between 3 to 5 days before the start of your reserved moving date and time, you will receive a partial refund of 50% of the required booking deposit.
- If you cancel after 72 hours or less before the start of your reserved moving date and time, you will not be eligible for a refund of the required booking deposit. Any additional payments made toward the balance of your accepted estimate outside of the required booking deposit may be refunded back to you.

Your booking may also be canceled by the Company, provided that you are notified of the reason, in compulsory situations such as unforeseen circumstances, force majeure situations, natural disasters, suspect of fraudulent activity etc. In such cases, you will receive a full refund.

If you need to cancel your booking, please contact us as soon as possible to avoid any forfeiture. You can directly e-mail your cancellation demand to [admin@allpromover.com](mailto:admin@allpromover.com). Please do not forget to add your reservation or price quote number so that we can process your transaction. Please contact us for further information.

Thank you for choosing All Pro Moving LLC, and we hope to see you again in the future.